### Creating Inclusive and Supportive Environments for International Students through Global Ambassador programs

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### **Photo Disclaimer!**





# **University of Denver (DU)**

- International Student Admission (ISA)
  - **Recruit** international undergraduate students
  - **Review** international academic credentials
  - **Read** international applications
  - Admit a diverse pool of qualified undergraduate applicants
- Global Ambassadors (GA)...





Student goes for F-1 Visa Interview

Submit Application and required documents

Review of academic credentials

ISSS sends I-20 Form

### International Admissions Lifecycle

Review application holistically

I-20 Form Issued

Student accepts offer of admission and pays deposit

Student is admitted to program



## **DU Global Ambassadors – Program History**

- Existed since before the COVID-19 pandemic
- Program in its current form formed in recent years since pandemic

We are international students, of course we facetime our family looking like this







## **DU Global Ambassadors – Program Objectives**

- Increase international undergraduate enrollment through peer-to-peer recruitment
- Create and enhance international student community on campus









## DU Global Ambassadors – Lead Ambassadors

- 3-4 Student Employees (paid)
- Norms and Expectations
  - o Trust
  - **o** Communication
  - o Initiative
- Roles:
  - **o** Program Coordinator
  - o Social Media Lead Ambassador
  - o Lead Ambassador







### **DU Global Ambassadors – Volunteers**

- 10-15 Student Volunteers (fed)
- Application
- Resume-booster
- Point System
- End of Year Awards







INTERNATIONAL STUDENTS



### Join as a Volunteer! **DU Global Ambassadors**

Meet new people, build an international community, and share your experience with incoming international students!





## DU Global Ambassadors – What Do We Do?

- "Face" of DU international enrollment
  O Student perspectives!
- Slate Inbox (<u>duglobalambassadors@du.edu</u>)
- Social Media (Instagram, Facebook, ZeeMee, YouTube, Blog)
- Admission Information Sessions
  O Student panels
- Calling campaigns
- Global Ambassador Meetings (bi-weekly, 5 per quarter)







### **DU Global Ambassadors – Follow Us!**

- duglobalambassadors@du.edu o Connect 1:1 with a Global Ambassador!
- Instagram
- Facebook
- ZeeMee
- YouTube
- Blog







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### **Contact Us**









**Brooke O'Donnell**, Executive Director **International Admissions & Student Services Pepperdine University, Malibu, California** 



## Pepperdine University INTERNATIONAL STUDENT AMBASSADOR PROGRAM (ISAP)

The mission of the International Student Ambassador Program (ISAP) is to utilize dynamic international student ambassadors to further develop a supportive global community and serve as advocates for international students at Pepperdine University. Ambassadors represent distinct regions of the world as well as the broader international student body, the Office of International Student Services (OISS), and the International Student Advisory Council (ISAC). The ISAP program is run by the OISS and provides a safe space to discuss topics such as culture shock, intercultural conflict and social perceptions.

Ambassadors will draw upon their culture-specific knowledge, international student experiences, and leadership/intercultural communications training to assist incoming and current international students with a successful transition and acclimation to living in Los Angeles and campus life at Pepperdine. Ambassadors are also delegates and advocates working alongside their international peers, as well as faculty and staff, to ensure that the international student voice is considered in efforts to improve the student experience.









# **ISAP GOALS**

- **1.** Improve and acquaint the incoming international community with resources that assist with acclimation to Pepperdine and foster a sense of home
- 1. Support international students' success and collaborate with faculty to enhance the academic transition to American higher education to assist with retention and graduation at Pepperdine
- 1. Partner with the University to improve the **health and wellness** of international students
- **1. Expand Pepperdine University's global reach** by enrolling a more diverse international student body and engaging international alumni around the world
- 1. Create interfaith opportunities that nurture heart, soul, strength, and mind for students from all faith backgrounds, and promote an inclusive environment to explore life's biggest questions
- 1. Equip international students with resources to help them prepare for and market their Pepperdine experience for internships, jobs, and graduate school
- 1. Find opportunities to acquaint and integrate the global community to foster cross cultural connections and create a strengthened sense of belonging and identity



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# **COHORTS: 6 International & 1 Third Culture (TCK) Ambassadors**









**SCHOLARSHIP** 





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# **ISAP REQUIREMENTS & SCHOLARSHIP**

The goal of Seaver College (Pepperdine University) is to develop service-minded leaders. ISAP honors service-leadership among our enrolled international and third culture community for the betterment of our University.

Given that Pepperdine students' first priority is academics, we strongly recommend that ambassadors do not hold conflicting employment/commitments that may prevent them from fulfilling the ISAP requirements.

Students must agree to attend required weekly meetings, events and complete pre-determined cultural service-hours required by the program to ensure maximum impact on behalf of the international student body.

To ensure that students needing employment for general expenses are able to fully participate in the leadership program, in lieu of a campus job, ISAP Ambassadors will receive a \$20,000 tuition-waiver scholarship in exchange for full participation in the ISAP objectives and service hours.



# **Ambassador Event Examples**



### **CAREER EVENT**

JOB SEARCH AND INTERVIEWING STRATEGIES FOR INTERNATIONAL STUDENTS

WEDNESDAY, MARCH 23RD, FROM 1-2 PM AT BLACK PLAZA CLASSROOM 190.

**RSVP NOW** 

PEPPERDINE Office of International Student Services THE OISS AND ISAP PRESENT... MARCH 11TH 10AM-2PM @ AMPITHEATER

YOU ARE INVITED TO

### YOUR HOME, MY HOME

AN EVENING OF CULTURE AND DESSERTS FOR INTERNATIONAL STUDENTS 7:00 PM - 8:30 PM | November 4, 2021

Brock House

Shuttles will be leaving from Rho and Drescher at 6:45 PM. Bring a jacket! Space is limited. RSVP now!

# **Pepperdine University Contact**

PEPPERDINE Office of International Student Services

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**Follow us on instagram @pepperdineoiss for updates!** 



### Questions?



